

the  
noise  
app

# Case report

## Case details

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Status: Under investigation

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Reference: TH4OX8W7

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Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

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Assigned officer(s): Diane Lewis, Auto Bot1

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Case created: 5 Jul 2023 20:51

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## Reporter details

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Name: [REDACTED]

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Email: [REDACTED]@co.uk

---

Telephone: [REDACTED]

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Reporter address: [REDACTED]

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# Reports

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED]

## Report 10

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Recorded: 13 Nov 2023 01:30

Uploaded: 13 Nov 2023 01:35

Source: Commercial music

Location: Living room

Duration: 1 hour 30 minutes

Intensity: 10

---

## Additional evidence

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### Comments

Again loud music from the bar, bar guests gathering outside creating noise. This place actually operates as a nightclub without any soundproofing as it seems and very limited capacity. Guests urinating outside on the street.

### Photo and video

N/A

## Internal report notes

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N/A

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED] [REDACTED]

## Report 9

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Recorded: 12 Nov 2023 02:16

---

Uploaded: 12 Nov 2023 02:19

---

Source: Commercial music

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Location: Dining room

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Duration: 2 hours

---

Intensity: 10

---

## Additional evidence

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### Comments

Loud music coming from the bar, guests shouting outside on the street and revving their bikes.

### Photo and video

N/A

## Internal report notes

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N/A

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED]

## Report 8

---

Recorded: 31 Jul 2023 02:42

Uploaded: 31 Jul 2023 02:50

Source: Domestic music

Location: Bedroom

Duration: 3 hours

Intensity: 10

---

## Additional evidence

---

### Comments

They opened again on Sunday night after 10pm. Loud music and people shouting on the street. Why is their licence so late on Sunday night? They have no sound proof whatsoever and operate as a nightclub with a DJ. It's a residential area. Another night of sleep ruined

### Photo and video

N/A

## Internal report notes

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N/A

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED] [REDACTED]

## Report 7

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Recorded: 24 Jul 2023 02:33

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Uploaded: 24 Jul 2023 02:34

---

Source: Domestic music

---

Location: Bedroom

---

Duration: 3 hours 30 minutes

---

Intensity: 10

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## Additional evidence

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### Comments

The noise is still going on with people shouting outside

### Photo and video

N/A

## Internal report notes

---

N/A

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED]

## Report 6

---

Recorded: 24 Jul 2023 00:58

---

Uploaded: 24 Jul 2023 01:08

---

Source: Domestic music

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Location: Living room

---

Duration: 2 hours 30 minutes

---

Intensity: 10

---

## Additional evidence

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### Comments

Bar opened today at 10pm as they usually open on Sunday night. It was closed for the whole day. Loud music plays non stop, customers shouting on the street and drinking outside on the pavement. This place actually operates as a nightclub not a restaurant or cocktail bar. It's a tiny place with no capacity for the crowd it attracts. There's also drugs dealing outside from my observation. It's a nightmare for us neighbours. It personally affects my work performance as I'm not able to sleep properly. And it's going on like that almost every night for past few months. They used to call their bar The Big House and I know that many people complained about the same issue. They changed their name to Santafe bar but nothing changed in terms of level of noise and antisocial behaviour. Can you please investigate this? Thank you

### Photo and video

N/A

## Internal report notes

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N/A

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED] [REDACTED]

## Report 5

---

Recorded: 22 Jul 2023 04:13

---

Uploaded: 22 Jul 2023 04:17

---

Source: Domestic music

---

Location: Bedroom

---

Duration: 2 hours

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Intensity: 10

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## Additional evidence

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### Comments

Bar is still open after 4am, their customers leaving premises on motorbikes, revving for no reason very loudly. This is going on on almost every night. People drinking on the street till early morning hours

### Photo and video

N/A

## Internal report notes

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nyla white-meikle - 24 Oct 2023 13:57

This case has been assigned to an officer. The officer will respond as soon as possible. You should continue using the app to evidence your complaint.

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED] [REDACTED]

## Report 4

---

Recorded: 18 Jul 2023 02:03

Uploaded: 18 Jul 2023 02:06

Source: Domestic music

Location: Living room

Duration: 2 hours

Intensity: 10

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## Additional evidence

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### Comments

Restaurant playing loud techno music. It's still open at 2am. Do they have a licence till early hours on Monday night too?

### Photo and video

N/A

## Internal report notes

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N/A



Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED]

## Report 2

---

Recorded: 6 Jul 2023 21:56

Uploaded: 6 Jul 2023 22:00

Source: Domestic music

Location: Bedroom

Duration: 2 hours

Intensity: 10

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## Additional evidence

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### Comments

Loud music from the bar again. They put their speakers outside the bar and have live music session. Zero consideration for neighbours, there was so many complaints about this bar playing very loud music, police was also involved this week. They don't care at all, their customers drink on the street, shout as well

### Photo and video

N/A

## Internal report notes

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N/A

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED]

## Report 3

---

Recorded: 6 Jul 2023 23:47

Uploaded: 6 Jul 2023 23:50

Source: Domestic music

Location: Bedroom

Duration: 6 hours

Intensity: 5

---

## Additional evidence

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### Comments

The music and performer still going on despite bar closing times says its till 11pm today. Shouting and drinking on the street by their customers

### Photo and video

N/A

## Internal report notes

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N/A

Source address: Santafe Hall, 202 High Street Harlesden , London , NW10 4SY

Reporter: [REDACTED]

## Report 1

---

Recorded: 5 Jul 2023 20:51

Uploaded: 5 Jul 2023 20:55

Source: Domestic music

Location: Living room

Duration: 3 hours

Intensity: 10

---

## Additional evidence

---

### Comments

Loud music from car parked outside Santafe Hall. Customers of this bar very often drink outside on the pavement and listen to loud music from their cars. It's unbearable, going on for past 3 hours

### Photo and video

N/A

## Internal report notes

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N/A

# Declaration

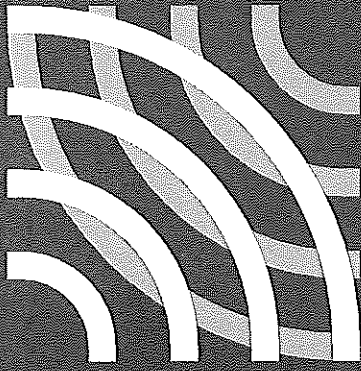
I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

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# Case report



## Case details

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Status: Under investigation

---

Reference: OLJAXIUZ

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Source address: 202 high st, london, nw104sy

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Assigned officer(s): Piriya Jeganathan, Auto Bot1


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Case created: 23 Jul 2023 03:06


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## Reporter details


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Name: 

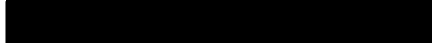
---

Email: 

---

Telephone: 

---

Reporter address: 

---

# Reports

Source address: 202 high st, london, nw104sy

Reporter: [REDACTED]

## Report 3

---

Recorded: 24 Jul 2023 03:23

Uploaded: 24 Jul 2023 03:24

Source: Domestic music

Location: Bedroom

Duration: 4 hours 30 minutes

Intensity: 8

---

## Additional evidence

---

Comments

N/A

Photo and video

N/A

## Internal report notes

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N/A

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Source address: 202 high st, london, nw104sy

Reporter: [REDACTED] [REDACTED]

## Report 2

---

Recorded: 23 Jul 2023 03:20

Uploaded: 23 Jul 2023 03:22

Source: Domestic music

Location: Bedroom

Duration: 3 hours 15 minutes

Intensity: 9

---

## Additional evidence

---

### Comments

Its getting louder and people are loud out the front of the bar. The door is opened regularly and then there is no barrier for the sound. It is impossible to sleep!

### Photo and video

N/A

## Internal report notes

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nyla white-meikle - 16 Oct 2023 13:00

We acknowledge your recording/s. A qualifying criteria of 3 or 4 separate nuisance-level incidents within a 4-week period is usually required to open an investigation

*[Faint, illegible handwritten notes]*

Source address: 202 high st, london, nw104sy

Reporter: [REDACTED] [REDACTED]

## Report 1

---

Recorded: 23 Jul 2023 03:06

---

Uploaded: 23 Jul 2023 03:10

---

Source: Domestic music

---

Location: Bedroom

---

Duration: 3 hours

---

Intensity: 8

---

## Additional evidence

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### Comments

This is from the Brazilian bar across the road. It is weekends and weekdays. Music till 4am and then loud conversing, yelling/fighting, motorbike burn outs till 4.45/5am. Have complained directly to them multiple times. 'Santafe Hall Bar and Restaurant' this has been going on for months

### Photo and video

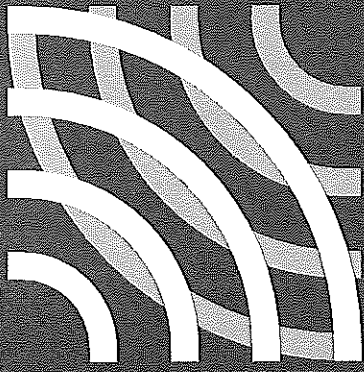
N/A

## Internal report notes

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N/A





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noise  
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# Case report

## Case details

Status: Under investigation

Reference: NC0597921

Source address: 202 High Street, London , NW104SY

Assigned officer(s): Auto Bot1, Ketan Joshi

Case created: 20 Feb 2023 02:11

## Reporter details

Name: [REDACTED]

Email: [REDACTED]@mail.com

Telephone: [REDACTED]

Reporter address: [REDACTED]

# Reports

Source address: 202 High Street, London , NW104SY

Reporter: [REDACTED]

## Report 3

---

Recorded: 17 Mar 2023 22:51

---

Uploaded: 17 Mar 2023 22:52

---

Source: Domestic music

---

Location: Bedroom

---

Duration: 22 hours 50 minutes

---

Intensity: 9

---

## Additional evidence

---

Comments

N/A

Photo and video

N/A

## Internal report notes

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Piriya Jeganathan - 23 Aug 2023 09:15

This case has been assigned to an officer. The officer will [REDACTED] as possible. You should continue using the app to evidence your complaint.

[REDACTED]

[REDACTED]

[REDACTED]

Source address: 202 High Street, London , NW1045Y

Reporter: [REDACTED] [REDACTED]

## Report 2

---

Recorded: 20 Feb 2023 02:41

---

Uploaded: 20 Feb 2023 02:41

---

Source: Domestic music

---

Location: Bedroom

---

Duration: 3 hours

---

Intensity: 10

---

## Additional evidence

---

Comments

N/A

Photo and video

N/A

## Internal report notes

---

N/A

Source address: 202 High Street, London , NW104SY

Reporter: [REDACTED] [REDACTED]

## Report 1

---

Recorded: 20 Feb 2023 02:15

---

Uploaded: 20 Feb 2023 02:17

---

Source: Domestic music

---

Location: Bedroom

---

Duration: 2 hours

---

Intensity: 9

---

## Additional evidence

---

Comments

N/A

Photo and video

N/A

## Internal report notes

---

N/A

## Declaration

I [REDACTED] confirm that this report and the recording I am submitting through The Noise App are a true representation of the noise nuisance I have experienced.

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